

# Great Glen Hostel

## Terms and conditions for Group Bookings

For our purposes a **group** is a party of 10 people or more.

### **Deposit**

A payment of 20% of the total cost of the booking is required to confirm your reservation. This deposit is non-refundable.

The balance is required to be paid 4 weeks prior to your arrival.

### **Cancellation charges**

Cancellations made between 4 – 2 weeks prior to arrival date: 50% refund of total monies paid.

Cancellations made under 2 weeks prior to arrival date: no refund given.

## Exclusive hostel rentals

**The following terms and conditions apply only to exclusive hostel rental bookings.**

### **Hostel information**

Booking the Great Glen Hostel exclusively gives you and your group sole use of the hostel and its facilities. All bedding is provided – there is no need to bring your own sleeping bags. Towels and toiletries are not provided.

The hostel sleeps 54 people in 8 rooms. Room breakdown is as follows:

1 x 2 bed

2 x 5 bed (three single and one double bed in each room)

1 x 6 bed

3 x 8 bed

1 x 12 bed

Please note that the 12 bedded dormitory is not available for groups of less than 35 people.

There is seating in the dining room for 32 people and enough crockery, cutlery and saucepans etc. to cater for 54 people. There is additional seating in the adjoining common room area for approximately 16 people.

The Manager and his family reside on the premises and will be contactable if you require any assistance with any matter.

## **Group size**

The maximum group size is 54. To comply with fire regulations we require a party list to be completed on your arrival. If you wish to have extra guests in the hostel during the day, you will need to provide us with their names also, and they should leave the premises by 11pm.

## **Arrival and departure**

Check in time is from 5pm on the day of arrival and departure time is 12 midday. If you would like to arrive earlier, or leave later, we will do our best to accommodate this. There may be an additional charge – please contact us for details.

## **New Year bookings**

The minimum booking for the New Year period is 3 nights.

## **Pets**

Sorry, but we do not allow pets on our premises.

## **Your responsibilities**

Please designate a member of your group to be your **group leader**. They should be aged over 21 and staying with the group at the hostel for the duration of the booking. This person will be responsible for making the reservation and paying monies due. They will also be responsible for the general safety of the group and for the housekeeping of the hostel.

It is your responsibility to 'leave the hostel as you find it' when you check out. We will provide you with a housekeeping checklist, and with a Hoover, mop, cleaning cloths etc. to help you tidy up. On departure a staff member will inspect the hostel with your group leader and check that the hostel is clean, tidy, and no damage has been done to the premises. If extra cleaning is required, or there is damage requiring repair, additional charges will be made to cover this.

The hostel is located in a small community and we would appreciate it if you could be considerate of our neighbours whilst staying at the hostel and in particular keep noise to a minimum after midnight.

Please note that no smoking is allowed in the hostel and we also do not permit candles, incense or fireworks to be used in or around the hostel premises.

Under our insurance you are not covered for personal injury or damage or theft to your own possessions whilst in the hostel. You may wish to consider purchasing personal travel insurance to provide cancellation cover and injury/possessions cover.